



Bow Wow Meow Pet Insurance Product Disclosure Statements (PDS)

Update pursuant to ASIC Instrument 2016/1055.

Below is a non-materially adverse update to the following Product Disclosure Statements (PDS):

- Bow Wow Meow Pet Insurance PDS – Issue date 7 November 2018
- Bow Wow Meow Pet Insurance PDS – Issue date 4 August 2014

What is the change?

- 1. Bow Wow Meow Pet Insurance PDS – Issue date 7 November 2018 and Bow Wow Meow Pet Insurance PDS – Issue date 4 August 2014 have been updated by including the following text under the heading “Your Privacy”:**

Personal information is collected that is reasonably necessary in order for us to provide and offer you our products and services, or otherwise as permitted by law. Such purposes include responding to your enquiries, providing you with assistance you request of us, maintaining and administering our products and services (for example providing you with access to our real-time claims system) and any other purpose identified at the time of collecting your information.

- 2. Bow Wow Meow Pet Insurance PDS – Issue date 7 November 2018 and Bow Wow Meow Pet Insurance PDS – Issue date 4 August 2014 have been updated to include the following text under the heading “How to make a claim”:**

You agree that your Vet (current or previous) or any other service provider that provided Treatments to your Pet are authorised to release information and/or records to us about your Pet.

- 3. Bow Wow Meow Pet Insurance PDS – Issue date 7 November 2018 and Bow Wow Meow Pet Insurance PDS – Issue date 4 August 2014 have been amended to include the following text under the heading: How to make a claim”:**

All claims must be completed carefully and honestly and can be submitted online (by you or by your vet, where available) or by post.

All claims must include itemised tax invoice/s, payment receipt/s (except when the claim is submitted via our real time claim system, where available) and applicable consultation notes.

These changes take effect from 1 October 2018.